

Services Taylor Made, Inc.







STM (the Company) e 1991 Management Excel

Since 1991 Management Excellence
Letter of Introduction

Leadership Team

Our Philosophy & Mission Statement

System & Procedures What Sets us apart?

Over 10,000 units since 1991 Properties Managed Present and Past

Current References and HUD Contact Information

Letters of Reference

Documented Property
Experience

Success Stories
Third Party Inspection



Portfolio Experience Summary





Services-Taylor Made (the company) Managing Affordable Housing Since 1991

Services-Taylor Made is a Florida based full service property management firm that has been in business since 1991. We welcome this opportunity to provide you with the qualifications of Services-Taylor Made "STM". The principals of STM offer over sixty (60) combined years of experience in Property and Asset Management, Property Inspections, Conversions and experience with full renovation and turnkey services to handle your large or small investments in addition to the usual day-to-day needs. We are able, as our name indicates, to tailor our services to meet any investor's specific goals and objectives.

With corporate offices in Ft. Myers and Orlando, Florida we have managed apartment communities in Las Vegas, Oklahoma City, Tulsa and Fort Worth Texas. In Florida we have managed apartment communities and condos as far south as Homestead and as far north east as St. Augustine. Our systems and procedures and our unscheduled inspections allow us to manage properties in any location.

Over the years we have been very successful in revitalizing properties through our unique marketing techniques, strict resident selection criteria, and regular property inspections to ensure optimum curb appeal, resident retention program, twenty-four hour maintenance service, and a detailed preventive maintenance schedule. We feel that it is necessary to incorporate all of these items in order to achieve the NOI desired by the owners. We provide a "blue book" to all properties we manage so all Managers and their staff understand how we operate and what we expect. Probably most crucial to our success is our chain of command. At each property we manage the Maintenance Technician reports to the Maintenance Supervisor who reports to the on-site Manager who reports to their Regional Manager who reports to the Director of Operations, myself and/or Vice-President Valerie Vallee. We will both be on-site regularly at your property preparing monthly reports and supervising the onsite staff and productivity.

In addition, we have the capability to handle major rehabilitation's as part of our services. We have worked with many lending institutions and receivers managing their properties in the interim period prior to sale or foreclosure. We are also on the Florida Department of Housing and Urban Development approved list of Managing Agents allowed to manage "troubled" properties for their clients. We are also an approved Management Agent for Florida Housing Finance Agency to manage their foreclosed properties directly.

Since we started STM in 1991 we have managed conventional apartments, tax credit apartments, condos, conversions, single family rentals as well as HUD and Florida Housing troubled properties both family and elderly. We have opened and leased up new conventional and tax credit properties and we have taken over older Class C properties, renovated them and repositioned them in the market for our clients.

In the past five years we have done detailed property inspections for groups like Merrill Lynch, Citigroup and MBIA in Florida and Texas when their investment properties, conventional, became financially troubled and they wanted to know where the problems existed at the site level. These inspections included unit by unit inspections, cost analysis for renovations, staff evaluations, market analysis and a short and long term recommendation for each property, staff and Management Company. We have developed one day, three day and five day inspections for this type of client and a sample of these is available should you desire to review.

In 2005 I was asked to speak at the Smith's Housing Finance Conference which was held in Florida. The topic was "How to Identify a Troubled Property before it happens" and How to Find the Right Manager for your troubled property?

Enclosed are letters of reference from current and prior satisfied clients. In addition we have included a list of **Troubled Properties** we have been successful in turning around since 1991. Lastly, we have included a list of satisfied current and former clients that we have worked with over the years which includes HUD, Florida Housing and TAX CREDIT contacts. We look forward to forging a relationship with you and assisting in making your property as successful as possible. We appreciate your time in considering STM for this position.

Sincerely, SERVICES-TAYLOR MADE Inc.

Robert A. Mosley, CPM President and Chief Operating Officer







Robert A. Mosley President and Chief Operating Officer

Robert A. Mosley has been in the property management field for the past 26 years. Mr. Mosley started out as an on-site maintenance person, moved up to on-site manager, and then was a Regional Property Manager for several years based in Kentucky, Georgia and Texas, where he was responsible for the supervision of 1,800 apartments. His background in property management includes Section 8 family, Section 8 236, Elderly, tax credit, Commercial, Conventional, extended stay hotels and condominium associations. Mr. Mosley founded Services-Taylor Made, along with his wife Kim, in 1991 which has managed more than 65 properties with as many as 3,700 units under management at any one time in six different states including Texas, Nevada, Oklahoma, Mississippi and Florida. Since 1991 he has managed more than 10,000 units.

Mr. Mosley holds a CPM designation for residential property management. He has been asked to speak at Smith's Housing Finance Conference in the past on "How to Identify a Troubled Property" before it becomes troubled and "How to find the Right Manager for your Troubled Property."

Mr. Mosley has been utilized by companies such as Merrill Lynch, Citigroup and MBIA to perform inspections on their projects to evaluate the management, the value of the asset and provide recommendations on how to enhance the financial health of the investment.

Mr. Mosley is the President and Chief Operating Officer for STM Inc. Mr. Mosley lives in Orlando, FL, with his wife Kimberly. He is a father of five, grandfather of seven and has served as a Deacon and Chairman of Finance at his Church in Fort Myers since 1995 before moving to Orlando in 2009. He has also been active in coaching basketball for boys and girls from 5th to 12th grades for the past seven years as a means to affect positive change in their lives.

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Valerie Vallee – *Vice President / Operations*

Over her lengthy career with our company, Valerie Vallee has provided Services Taylor Made with influential tax credit experience and property management. Starting with us 16 years ago, as a part time leasing employee, Valerie worked her way up to assistant manager, manager, multi – site manager, and then finally to Regional Manager and Vice President over Florida.

As a Multi-site Property Manager and Compliance Specialist, Valerie Vallee was responsible for overseeing numerous communities in the STM portfolio with regards to but not limited to lease-up, marketing, budgeting, purchasing, on-site accounting, employee supervision, deadline reporting and auditing.

In addition, Valerie Vallee specializes in various government programs such as LIHTC, SAIL, HOME, and HUD. She also specializes in Bond Compliance and supervision of the day-to-day duties at the site level. Her tax credit experience has earned her the dubious title of Tax Credit Specialist for STM on various properties for the past 14 years.

Valerie Vallee has taken direct responsibility four (4) separate communities during renovations, lease-up and condominium conversion. She assists the corporate office with acquisitions and comprehensive inspections with files audits, Bond compliance, Tax Credit compliance and reporting requirements when reviewed. Her duties require her to act on behalf of STM for all communications with Florida Housings, First Housing and other federal, state and local agencies.

Valeria Vallee has had an extensive education in the Property Management field including but not limited to participating in Compliance 101 with Florida Housing and Finance, studying compliance procedures of Tax Credit property, HUD-REAC-PHAS-PASS/UPCS Training, and career enhancement training provided by IREM, Apartments Associations and other related Companies.

Her achievements over the years include "Property of the Year", "Manager of the Year", "Employee of the Year" and numerous Certificates of Excellence throughout her employment with STM. Today, Valerie Vallee is the acting Vice President for Services Taylor Made, Inc., and also the Regional Manager for properties throughout the state of Florida. She also assists a compliance department, and all aspects of state and local audit reports. Recently she has become a part of the STM new property start-up division.







Kim Mosley - Vice President & Human Resources Director

Kim Mosley started in property management at a very young age working for her mother who owned her own company in Mississippi. While attending Florida Atlantic University, she started part time and later on in 1981 went to work full time. Kim met Robert Mosley in Dallas, Texas in 1983 while working as a section 8 housing relocation specialist for the National Center for Housing Management. After a short engagement the two were married later that year and moved to Tampa Florida.

From 1983 – 1989 Kim was a part of the Southeastern Management Center out of Lexington, Kentucky. After moving to Atlanta in 1989 she started working for Property Dynamics. While employed with Property Dynamics she was responsible for opening four (4) tax credit properties throughout the State of Georgia.

In 1991, two years after the birth of her first child, Kim co-founded Services Taylor Made in South West Florida. STM was named after their daughter Taylor, who now works for the company as well.

Kim Mosley brings over 28 years of property management experience to the STM family. Today she is the Vice President of Services Taylor Made, Inc. and also the Director of Human Resources for all of STM. She is the mother of five children and has seven wonderful grandchildren.







Mark Grunert Regional Maintenance Director

Mark Grunert has been with Services Taylor Made since 2003. He came with an extensive background in the construction, renovation and maintenance industry. He served as the Director of Operations for a large contracting/service company that serviced several home builders in southwest Florida, including Centex Homes and Beazer Homes. His experience covers all aspects of building and maintenance. Mr. Grunert has owned and operated his own construction and renovation company as well as becoming a certified real estate appraiser. He also holds an EPA Certification in Refrigerant and a REAC Certification.

At Services Taylor Made Mr. Grunert is responsible for performing Quarterly pre REAC inspections, unit by unit inspections, overseeing daily operations on all properties, housing compliance, and public relations. He also provides training and support for all of the property maintenance supervisors, including assisting with all major bids and renovation projects. Finally, Mr. Grunert is part of the Services Taylor Made "A Team" that is utilized in all acquisitions. His experience and skills have made him an extremely valuable asset to Services Taylor Made team.





Our Philosophy

At Services-Taylor Made we believe there are 5 "differentiators" that separate good property management from great property management—from merely maintaining a property to producing the highest possible net operating income.

Vision

At Services-Taylor Made we seek to work closely with an Owner to develop and then execute a clear vision for their property. We share experiences with an Owner of how to look at the brand and reputation of their property from a holistic perspective and then enhance its strengths and address its weaknesses for long-term success. We have determined that it is this work that sets us apart from our peers.

The Right Team

Our job is to identify, equip and supervise the best people to work at our Owners' properties. From the on-site manager and maintenance supervisor to the regional supervisor, we bring a team approach to ensuring every aspect of the property's needs are met. We hand-pick and mold a team of folks to manage each property with a deep desire to choose people who will shield our Owners from the inevitable headaches that come from property ownership.

Procedures & Policies

At each of its properties, Services-Taylor Made seeks to provide a "systems roadmap" for property operations. Services-Taylor Made has developed a body of procedures and policies that are used to provide an orderly system of operations. This "systems roadmap" determines leasing policies, resident rules, and maintenance schedules for each property.

Relentless Attention to Detail

Services-Taylor Made brings the eye of an Owner to each property it manages. Regular and random inspections, stringent energy management plans, detailed communication with government agencies, and consistent rental income increases are just a few of the ways we strive to be wise and careful stewards of your money and your property.

Fiscal Discipline

Services-Taylor Made understands the importance of regularly producing accurate financial reports that are detailed enough to allow an Owner or Investor or Lender to evaluate the performance of their property in a user-friendly format. We provide monthly reports to our Owners that diligently track monthly income and expenses while also detailing how respective months compared financially to one another and to an established budget.





Mission Statement

Excellence in Client and Resident Satisfaction matter to us!

Treating people like they still make a difference!

Provide "old school" hands on <u>Management</u> from the corporate level, blended with cutting edge technology and aggressive management styles of today!

We believe in manazing "the STM way"! We tailor our services to meet your property management needs.





SERVICES TAYLOR MADE, INC

Managing over 10,000 units Since 1991 Apartment Communities Managed Past and Present

Property Name and Location

Chapel Trace Apartments Orlando, Florida 12/2009 to Present Tax Credit Property

Colony Pointe Apartments Fort Lauderdale, Florida 1/2010 to 4/2011 Owner Manager Tax Credit

Grande Pointe Apartments Orlando, Florida 12/2009 to Present Tax Credit

Grove Park Apartments Tampa, Florida Now Owner Managed HUD 236 project

Marina Bay Apartments West Palm Beach, Florida 11/2009 to Present Tax Credit

Sanders Pines Apartments Immokalee, Florida 10/2009 to 12/2009 Not For Profit/Tax Credit

San Marcos Villas Lake Park, Florida 9/2009 to Present Tax Credit

Venice Cove Apartments Fort Lauderdale, Florida 12/2009 to Present Tax Credit





Sol Caliente Apartments

Clermont, Florida 9/2009 to 2/2010 Property Sold Tax Credit

Luna Dulce Apartments

Clermont, Florida 10/2009 to 11/2010 Property Sold Tax Credit

Timber Ridge Apartments

Immokalee, Florida 8/2008 to 12/2009 Not For Profit/Tax Credit

Laurel Ridge Apartments

Naples, Florida 1/1999 to 6/2011 Property Sold Tax Credit Sold

Heritage Apartments

Naples, Florida 10/2007 to 2/2011 Property Sold Tax Credit

Riverfront Apartments

Orlando, Florida 10/2007 to 12/2009 Property Sold Tax Credit

Terrace Apartments

Oklahoma City, Oklahoma 6/1999 to 2/2003 Property Sold Tax Credit/HUD Section 8

Windsong Apartments

Tulsa, Oklahoma 8/1999 to 1/2003 Property Sold Tax Credit/HUD Section 8





Rolling Green Apartments

Edmond, Oklahoma 6/1999 to 3/2003 Property Sold Tax Credit/HUD Section 8

Oak Haven Apartments

Immokalee, Florida 10/1993 to 10/1995 then 1/1999 to 6/2002 Property Sold Tax Credit

Lintonia Apartments

Yazoo City, Mississippi 1/1999 to 8/2002 Property Sold Tax Credit/HUD

River Oaks

Yazoo City, Mississippi 1/1999 to 8/2002 Property Sold Tax Credit/HUD

Sierra Pointe Apartments

Las Vegas, Nevada 5/1998 to 3/2000 Property Sold Tax Credit/HUD Section 8

Mystic Woods Apartments 1 & 2

Palm Beach Gardens, Florida 12/1995 to 7/2000 Now Owner Managed Tax Credit

Praxis of Deerfield Beach 11

Deerfield Beach, Florida 2000 Helped with lease up only Tax Credit

Buena Vista Springs 1, 11, 111 & 24

Las Vegas, Nevada 8/1995 to 7/2000 Now Owner Managed Tax Credit/Section 8 (Family & Elderly)





Caribbean West Apartments

Miami, Florida 9/1994 to 7/2000 Renovated property new lease up Now Owner Managed Tax Credit

Hamilton Gardens

Bartow, Florida 8/1995 to 7/2000 Now Owner Managed Tax Credit/HUD Section 8

Bram Towers

Sanford, Florida 3/2010 to 1/2011 Now Owner Managed **HUD 236 (Elderly)**

Baptist Terrace

Orlando, Florida 8/2010 to 1/2011 **HUD 202 (Elderly)**

Forest Park Apartments

Titusville, Florida 3/2009 to Present **HUD Section 8**

Oakwood Villa Apartments

Jacksonville, Florida 1/2009 to 12/2009 HUD

Bethany Towers

South Pasadena, Florida 5/2007 to 3/2009 Senior High Rise Property Now Owner Managed Faith Based Ownership Not for Profit HUD

The Hillcrest Hampton House

Orlando, Florida 3/2009 to 12/2010 Senior High Rise 236 Project Now Owner Managed Conventional





Harlem Gardens

Clewiston, Florida 8/1996 to Present Not for Profit/HUD Section 8

Palm Place Apartments

Winter Park, Florida 4/2005 to Present Owned by Housing Authority Not for Profit/HUD Section 8 (Family)

Pilgrim Valley Manor

Fort Worth, Texas 6/1992 to 2/2007 Property Sold Faith Based Ownership Not For Profit HUD Section 8 (Family)

Sunrise Towers

Fort Myers, Florida 6/1994 to 12/2001 Renovated Property Sold HUD/Section 8 Family Project

Sabal Palms Apartments

Fort Myers, Florida 6/1996 to 3/2000 Owned by Housing Authority Not for Profit/HUD Family Project

Flagler Village

St. Augustine, Florida 6/1995 to 11/1999 HUD/Section 8 Family Project

Immokalee Apartments

Immokalee, Florida 6/1991 to 5/1998 Property Sold **HUD Family Project**

River Park East Apartments

Naples, Florida 12/1991 to 5/1997 Property Sold **HUD Family Project**





Town Park Plaza Apartments

Miami, Florida 2/1992 to 8/1994 HUD Family Project

Bowling Green

Fort Myers, Florida 4/2002 to 6/2005 Conventional

Coral Gardens Apartments (Now a Condo)

Naples, Florida 12/2003 to 5/2009 Renovation Condo Conversion

Colonial West Condos

Fort Myers, Florida 12/2004 to 6/2009 Owner Managed Condo

Village Creek Condos

Fort Myers, Florida 10/2006 to 8/2009 Condo Conversion

Kentwood Condos

Fort Myers, Florida 11/2006 to 6/2007 Converted to Condos

Park Place Apartments

Fort Myers, Florida 9/1993 to 11/2006 Conventional

Boardwalk Apartments

Fort Myers, Florida 9/1991 to 1/2002 (sold for condo conversion) Section 8/Conventional

Siesta Key Condos

Fort Myers, Florida 1/2002 to 4/2006 Condo Conversion





Bellaire Village Condominiums

Clearwater, Florida 8/2004 to 11/2005 Condo Conversion

Torino Townhomes

Naples, Florida 2/2004 to 1/2006 Ownership changed

Plymouth House Apartments

Oklahoma City, Oklahoma 7/2002 to 3/2003 Interim Management for New Owner

Summerscape Apartments

Oklahoma City, Oklahoma 6/2002 to 3/2003 helped with a renovation project Conventional

Colony Woods

Kansas City, Kansas 10/2002 to 12/2002 Interim Management for New Owner

Grand Park Apartments

Kansas City, Missouri 10/2002 to 12/2002 Interim Management for New Owner

Grandboro Arms

Grand View, Missouri 10/2002 to 12/2002 Interim Management for New Owner

Hidden Village Apartments

Edmond, Oklahoma 9/2002 to 12/2002 Interim Management for New Owner

Keara Woods Apartments

Bethany, Oklahoma 8/2002 to 12/2002 Interim Management for New Owner Conventional

Persimmon Ridge Apartments

Edmond, Oklahoma 12/2002 to 3/2003 Interim Management for New Owner





Seville Apartments

Fort Myers, Florida 10/2000 to 6/2002 Conventional

Island Breeze Apartments

Fort Myers, Florida 10/2000 to 11/2001 Renovated, leased up and then Sold

Regency Park Apartments

Fort Myers, Florida 1/2001 to 11/2001 Renovated then Sold Conventional

Jackson Plaza

Fort Myers, Florida 10/1996 to 3/2000 Managed for Housing Authority Not for Profit

Bill Rayson Manor

Las Vegas, Nevada 4/1998 to 2/1999 Changed Ownership

Ashbury Park Apartments

Sarasota, Florida 9/1997 to 10/1998 Property sold

Edgewater Pointe Apartments

Orlando, Florida 3/1995 to 9/1997 Property Sold

River Park Apartments

Naples, Florida 12/1991 to 12/1996 Property sold **HUD Family Project**

Serenity at Midtown

Memphis, Tennessee Now Owner Managed Elderly Section 8 Troubled





SERVICES-TAYLOR MADE

Satisfied Clients "Current" and "Former"

Current HUD/Florida Housing Tax Credit/North Tampa Housing Development Contacts

Tax Credit Contacts

Brian Williams
Kevin Pichard
Florida Housing
Guarantee Program
(850) 488-4197
Kevin Pichard
Florida Housing
Guarantee Program
Assistant Director
(850) 488-4197

North Tampa Development Corporation/Section 8 Management Reviews

Cedric Henderson Melissa Rodriquez (Miami Office) North Tampa Development Corp. North Tampa Development Corp. (813) 554-1256 (813) 554-1257

Third Party Agencies Worked With In Florida

HUD Jacksonville Office HUD Tampa Office (904) 208-6056 (813) 228-2026

Orlando HUD Office First Housing (407) 648-6446 (813) 289-9410

Florida Housing North Tampa Housing (850) 488-4197 (813) 554-1256

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Current Owner/Investor References

Todd Reynolds Key Bank Real Estate Capital (816) 204-2267 TAX Credit Property 998 Units

Beth Carpenter Alexandria Enterprises (941) 342-7911 TAX Credit Property 78 Units

Rima Edmonds Security Properties (206) 622-9900 Section 8 Family Property 68 Units

Ted Trivers Boston Capital (617) 624-8900 Eric Bonney Boston Financial (617) 488-3234 TAX Credit Property 906 Units

Kyle P. Didier CFO The Shelter Corporation (952) 358-5105 TAX Credit Property 1,460 Units

Kristen Sacciccio Boston Financial (617) 488-3342

Former Satisfied Clients

Philip Abrams (617) 879-0908 TAX credit & Section 8 950 Units Paul Kane (239) 262-1047 Section 8 Family rural area 100 Units





Letters of Reference

TAX CREDIT GROUP Marcus & Millichap

1420 Fifth Avenue Suite 1600 Seattle, WA 98101 Tel: 206.826.5700 Fax: 206.826.5775

February 16, 2011

www.tcg-mm.com

To Whom It May Concern,

RE: Services-Taylor Made, Inc.

It is my pleasure to write this letter of recommendation for Robert Mosley and the Services-Taylor Made Property Management Team (STM).

Our firm has had the opportunity to work with Robert and his team on three separate projects over the past two years. In all three properties, we have had the opportunity to review the financial and physical condition of these projects prior to Services-Taylor Made and also after STM took over. It has been a great experience to watch the drastic improvement under their management.

In all three projects, STM cleaned out the undesirables, upgraded the physical condition of the properties, completed renovation projects and re-leased each property with higher quality residents, while reducing concessions and increasing income.

All three projects actually achieved a zero delinquency for several months prior to the sale. This enabled our company to provide a better forecast for perspective Owners and to increase the final price for the Seller.

In addition to the management at the site, STM was very professional in helping to show the properties, to provide requested information timely, and to make sure the required documentation for closing was provided promptly and accurately.

It has been a pleasure working with Services-Taylor Made Property Management Team on these three projects and I would highly recommend them to anyone who has a distressed property or is in need of turning a property around prior to it becoming distressed.

Sincerely

Spencer H. Hurst

Vice President Investments

Tax Credit Group of Marcus & Millichap





Boston Capital

February 16, 2011

To Whom It May Concern:

Re: Services-Taylor Made, Inc.

Letter of Recommendation

Dear Sir/Mam:

It is my pleasure to write this letter of recommendation for Robert Mosley and his entire Services-Taylor Made team.

Services-Taylor Made, STM, has managed a property for Boston Capital for over ten years in the Naples, Florida. Before the down turn in the market they maintained 100% occupancy with a waiting list the majority of the time with an annual turn over of less that 30%.

After the down turn in the southwest Florida market they have still been able to keep the occupancy in the high 90's, maintain the property in a condition with limited funds that still has met the Florida Housing and Boston Capital third party inspection standards.

They have shown the ability to manage a financially distressed property with limited funds and a creative "out of the box" thinking that has given the project the best opportunity to remain successful in that very difficult market. Their entire group has shown a loyalty to us and a willingness to do what ever it takes to get the job done that is hard to find in today's market.

Should you have further questions about STM feel free to contact me.

Sincerely,

Ted Trivers

Senior Vice President

617.624.8670

Boston Capital Corporation One Boston Place Boston, MA 02108-4406 Phone; 617-624-8900 Fax: 617-624-8999







1331 Sundial Point Winter Springs, Florida 32708 Tel 407.875.6933 Fax 407.875.1061

March 1, 2011

Re: Services-Taylor Made, Inc.

To Whom It May Concern:

It is my pleasure to write the letter of recommendation for Robert and his entire Services-Taylor Made Property Management Team.

In the past three years I have had the opportunity to conduct property appraisals on several properties that Robert and his STM team was brought in to manage. I have seen the properties at the initial phase of their take over in management and at the end of their management. In each case I have seen the results to be extremely positive. Increased income, reduced expenses leading to increased NOI and increased value for their client.

In each case I have found their on-site staffs to be very professional and well trained. Any information I needed to complete my work was provided quickly by their corporate office as well.

I would not hesitate to recommend Robert and his STM management team for any Owner who has a distressed property in need of good management.

Sincerely,

Mark S. Davis, Senior Appraiser

State-Certified General Appraiser RZ1229

Meridian Appraisal Group, Inc.





From: Garrett Carlson, Jr.

Robert,

I wanted to take a quick minute and congratulate you and your firm on what a fantastic job you have been doing with our Florida portfolio.

Not only have you been able to turn San Marcus Villas around but I have never seen First Housing do a file audit with out any discrepancies. All of this accomplished in unprecedented tuff economic times, Shelter feels fortunate to have found its way to your group.

Regards,

GC

Garrett Carlson Shelter Corporation 1600 Hopkins Crossroad Minnetonka, MN 55305 Phone: 952-358-5107

Fax: 952-358-5151





Troubled Properties Managed SERVICES TAYLOR MADE 1991 with 100% Turn Around Success Rate

Forest Park Apartments

Titusville, Florida 2009 to Present Prior to STM taking over property was on HUD troubled list and failed (2) MOR and (2) REAC inspections. Since 2009 property has passed MOR and REAC inspections and is no longer on HUD troubled list.

Palm Place Apartments Winter Haven, Florida

Owner: Winter Haven Housing

2005 to Present

Prior to STM taking over property has failed (3) REAC's and (3) Management reviews. In 6 months property scored an 89 on REAC inspection and a satisfactory on their Management review. Worked with Orlando HUD office.

Harlem Gardens Apartments

Clewiston, Florida

Owner: Harlem Tenant Assoc.

1996 to Present

Property was on troubled list in 1996 when STM took over totally renovated property with onsite staff. No longer considered troubled property. Most recent Management review was a satisfactory and most recent REAC was a 93B. Completed Mark to Market

restructuring in June 2008.

Heritage Apartments

Naples, Florida 2007 to 2011 At time of take over in 2007 property was on HUD troubled list. Financial and Management problems completed renovation and 100% turn around. Property no longer considered troubled property. Sold February 2011.

Sol Caliente Apartments

Clermont, Florida 2009 to 2011 At time of take over in 2009 property in HUD troubled list. Completed renovations Sold February 2011.

Bethany Towers
Elderly High Rise
St. Petersburg, Florida
Owner: Bethany Housing

2007 to 2009

At time of take over in 2007 property was on HUD troubled list. Oversaw renovations and transition of new ownership. Property not considered troubled at time of sell. Property Sold March 2009.

Luna Dulce Apartments

Clermont, Florida 2009 to 2010 At time of take over in 2009 property was on HUD troubled list. Completed renovations and 100% turn around. Property Sold November 2010.

Oakwood Villa Apartments

Jacksonville, Florida

2009

Took over after property failed (2) REAC's and (2) MOR's and went through foreclosure. Approved to

manage by HUD January 2009.





Riverfront Apartments

Orlando, Florida

Owner: MMA Financial

2007 to 2009

At time of take over in 2007 property was on HUD troubled list. Financial and Management problems completed renovation and 100% turn around. Property no longer considered troubled property. Property Sold December 2009.

Azalea Gardens

Bartow, Florida

Owner: Creative Choice

1996 to 2001

Troubled Section 8 property. Renovated with tax credit funds and brought off troubled list. Worked with City of Bartow to reduce crime in immediate neighborhood.

Sabal Palms Apartments

Fort Myers, Florida

Owner: Housing Authority

1996 to 2000

At time of take over in 1996 property was on HUD troubled list. Completed renovations, returned to owner to manage in 2000. At that time property was no longer on troubled list.

Immokalee Apartments

Immokalee, Florida Owner: Paul Kane 1991 to 1998 At time of take over in 1991 property was on HUD troubled list. Completed renovations. Property Sold in 1998.

Buena Vista Springs

Las Vegas, Nevada Owner: Creative Choice

1995 to 2000

Took over troubled property in 1995. Helped complete a five million dollar rehab in a two year period. Implemented one of the first successful Neighborhood Network centers on this property.

Sierra Springs Apartments

Las Vegas, Nevada Owner: Phil Abrams

1998 to 2000

Mod Rehab property in high crime area. Worked with local Housing Authority to stabilize occupancy. Owner Sold property in 2000.

Terrace Apartments

Oklahoma City, Oklahoma

Owner: Phil Abrams

1999 to 2003

Mod Rehab property. Occupancy problems. Resolved in less than six months. Owner Sold property in 2003.

Windsong Apartments

Tulsa, Oklahoma Owner: Phil Abrams

1999 to 2003

Mod Rehab property. Occupancy problems. Resolved in less than six months. Owner Sold property in 2003.